citrix™

Optimize and resolve issues with Citrix Analytics for Performance

Maximize your Citrix Virtual Apps and Desktops investment with intelligent insights and comprehensive visibility

Assess user experience

There is a direct relationship between user experience and productivity. Responsive, engaging experiences help motivate users to do their best work. Citrix Analytics for Performance objectively assesses user experience for each user with dynamic performance scores that continually evolve (excellent, fair, or poor) and allows admins to uncover contributing factors.

Quickly spot and correct problem areas

Citrix Analytics for Performance automatically detects and categorizes common failure types resulting in significant time savings. Identify which VMs are unable to service user requests and why. Gain visibility into communication failures including where in the connection path (endpoint, gateway, or infrastructure) is the likely culprit. Even overloaded VMs are automatically detected with unparalleled visibility and the ability to take action on them right from Citrix Analytics.

Invaluable dashboards and data points

Purpose-built dashboards in Citrix Analytics for Performance are a great place for IT teams to begin their day. The main user dashboard shows how user experience is trending across key dimensions such as session responsiveness and logon durations.

Infrastructure dashboards clearly show which VMs environment resources need attention while the availability dashboard shows the environments true uptime and why (failures, maintenance, etc). All of these dashboards allowing filter by criteria such as time and Delivery Group.

Comprehensive reporting

Citrix Analytics for Performance provides a self service area to easily build and run queries across the rich data set. Discover trends with built-in visualizations and color-coded metrics so IT knows where to focus efforts. Save common queries and schedule which reports are emailed out on a regular basis - or export data to another application as required.

Aggregate both cloud and on-premises sources

Easily and securely connect up multiple Citrix Virtual Apps and Desktops environments to Citrix Analytics for Performance - including cloud-based and on-premises ones. This provides admins with a wholistic view of their entire delivery estate for comprehensive reporting and comparison purposes.

Proven at scale

Citrix Analytics for Performance is used by organizations of various sizes across diverse industries and geographies. Companies like Compeer Financial who saw significant value in the offering for issue identification and resolution amongst their service desk team.

Get started with Citrix Analytics today

Uncover your own insights by starting a trial at https://analytics.cloud.com/. Citrix Analytics for Performance works with both on-premises and cloud-based environments - providing a single pane of glass view. See how much further you can take your environment with the right tools and visibility.

"Citrix Analytics for Performance has enabled our service desk teams to solve issues much faster than ever before. We have reduced escalations and alleviated the delays that sometimes occur in seeking further assistance. As a result, Citrix Analytics has helped us deliver a better team member experience, and that positively impacts everyone."

– Scott Ament, Director Technical Operations

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